# **SHIRLEY BLUVSTEIN**

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# **ACADEMIC POSITIONS**

ACADEMIC FUSITIONS		
Assistant Professor of Marketing Baruch College, City University of New York (CUNY)		2025-
Assistant Professor of Marketing Sy Syms School of Business, Yeshiva University, New York		2022-2025
PROFESSIONAL EXPERIENCE		
Marketing Vice President, MBA Center Group, Yeda Plus, Tel Aviv, Israel		2011 - 2014
Organizational Consultant Internship at Lotem Strategies, Kfar Malal, Israel Leading management consulting firm		2009 - 2010
Project Manager and Market Analyst MarketTest, Israel Multi-discipline research and consulting firm		2009 - 2011
EDUCATION		
Ph.D.	Stern School of Business, New York University - Marketing	2022
<b>Brain &amp; Cognition Program</b>	Tel Aviv University – Psychology	2014
M.A.	Tel Aviv University – Social Psychology	2012
B.A, Cum Laude	Tel Hai College – Psychology	2008
AWARDS & HONORS		
ACR/Sheth Dissertation Award Honorable Mention		2022
Israel Institute Faculty Development Grant (\$10,000)		2022
Best Working Paper Award, Society for Consumer Psychology, Dallas, TX		2018
TAU-IRC Research Grant Award		2018
Psychology Department Merit Based Scholarship (Tel Aviv University)		2013
Master Thesis Excellence (Tel Aviv University)		2012
Academic Leadership during the 2nd Lebanon War Award (I.D.B)		2007
Social Involvement Award (Tel Hai College)		2006
RESEARCH INTERESTS		

Choice Architecture, Context Effects, Behavioral Pricing, Experiential Marketing, Tipping, Prosocial Behavior, Artificial Intelligence.

#### **PUBLICATIONS**

- Bluvstein, Shirley, Xuan Zhao, Alixandra Barasch, and Juliana Schroeder (2024), "Imperfectly Human: The Humanizing Potential of (Corrected) Errors in Text-Based Communication," *Journal of the Association for Consumer Research*, *9*(3), 332-343.
- Raghubir, Priya and Shirley Bluvstein (2024), "From Bribes to Bequests and Gifts to Gratuities: The Black, White, and Shades of Grey of How and Why Consumers Pay What They Want," *Consumer Psychology Review*. 7(1), 75-92.
- Bluvstein Netter, Shirley and Priya Raghubir (2020), "Tip to Show Off: Impression Management Motivations Increase Consumers' Generosity," *Journal of the Association for Consumer Research*, 6(1), 120-129.

#### **PAPERS UNDER REVIEW**

- Bluvstein, Shirley and Priya Raghubir, "Absolutely Higher Tips: Framing Choice Alternatives in the New Age of Voluntary Payments Economy," <a href="https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=3919206">https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=3919206</a>
  Under review at the Journal of Marketing Research.
- Bluvstein, Shirley and Priya Raghubir, "Nothing Matters: Zero Opt-Out Increases Consumers' Voluntary Payments", <a href="https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=4538649">https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=4538649</a> 2nd round review at the Journal of Marketing Research.

### **RESEARCH IN PROGRESS**

- Bluvstein, Shirley, Dafna Goor, Alixandra Barasch, and Vicki G. Morwitz, "Using Tainted Money to Mitigate Overhead Aversion."
- Bluvstein, Shirley, Jacob Goldenberg and Moshik Miller, "The Effect of Within the Hour Time Landmarks on Consumers' Motivation, Effort, and Purchase Behavior."
- Bluvstein, Shirley and Yaacov Trope, "Stuck in the Out of Stock: The Effect of Construal Level on Consumers' Substitute Decisions."
- Bluvstein, Shirley and Tamar Avnet, "The Future of Gratuity: Consumer Tipping Behavior for AI-Driven Services."
- Bluvstein, Shirley and Jannine Lasaleta, "Perceived Financial Motivation and Consumer Voluntary Payments decisions."

#### ORGANIZED CONFERENCES & SYMPOSIA

- Bluvstein, Shirley, Xuan Zhao, Alixandra Barasch and Juliana Schroeder. "Human or Bot? The Humanizing Power of (Corrected) Errors."
  - Technology, Mind & Society Conference, Washington, DC (2019)
  - Association for Consumer Research, Atlanta, GA (2019)
- Bluvstein, Shirley and Priya Raghubir, "Nothing Matters: Zero Opt-Out Increases Consumers' Voluntary Payments"
  - Society for Consumer Psychology, Puerto Rico (2023)

Bluvstein Netter, Shirley and Priya Raghubir. "Tip to Show Off: Impression Management Motivations Increase Consumers' Generosity."

• *Journal of the Association for Consumer Research,* Webinar (2021)

Bluvstein, Shirley and Priya Raghubir. "When a Nudge Backfires: The Effect of Default Choice Alternatives on Consumers' Voluntary Payments."

- Society for Consumer Psychology conference, Huntington Beach, CA (2020)
- ESADE Pricing Symposium, Barcelona, Spain (2019)
- Society for Consumer Psychology Conference, Dallas, TX (2018)
  - \* Awarded Best Working Paper
- Society for Judgment and Decision-Making Conference, New Orleans, LA (2018)

Bluvstein, Shirley, Dafna Goor, Alixandra Barasch, and Vicki G. Morwitz. "Using Tainted Money to Mitigate Overhead Aversion."

- Society for Consumer Psychology conference, Huntington Beach, CA (2020)
- Association for Consumer Research conference, Atlanta, GA (2019)

Bluvstein, Shirley, Xuan Zhao, Alixandra Barasch and Juliana Schroeder. "Human or Bot? The Humanizing Power of (Corrected) Errors."

- Society for Consumer Psychology, Savannah, Georgia (2019)
- Society for Consumer Psychology, Nashville, Tennessee (2024)
- Journal of the Association for Consumer Research, Webinar (2024)

Bluvstein, Shirley and Priya Raghubir, "Nothing Matters: Zero Opt-Out Increases Consumers' Voluntary Payments"

- Association for Consumer Research, Denver, Colorado (2022)
- Association for Consumer Research conference, Bali (2024)
- EMAC, Bucharest (2024)

Bluvstein, Shirley and Priya Raghubir (2024), "Absolutely Higher Tips: Framing Choice Alternatives in the New Age of Voluntary Payments Economy,"

• Association for Consumer Research conference, Paris, (2024)

# **INVITED PRESENTATIONS**

11/14/2025	Zicklin School of Business, Baruch College	
11/9/2021	Yeshiva University, Sy Syms School of Business	
10/5/2021	University of Texas at Austin, McCombs School of Business	
9/29/2021	ESADE Business School, Barcelona, Spain	
9/28/2021	IESE Business School, Barcelona, Spain	
6/22/2021	Tel Aviv University Coller School of Business, Tel Aviv, Israel	

# **INVITED MEDIA COVERAGE**

A . N . 17	0.14.0.12.02.2	
Arirang News, Korea	8/10/2023	
Reuters	7/19/2023	
Le Point , France	7/28/2023	
Bon Appétit	4/1/2024	
Wallet Hub	4/5/2024	
TEACHING EXPERIENCE		
Consumer Behavior		Since Fall 2024
Principles of Marketing		Since Fall 2022
Global expansion of Israeli Products		Fall 2023
Introduction to Marketing		Summer 2018
SERVICE		
Journal of Economic Psychology - reviewer		Since 2024
Association for Consumer Research- reviewer		Since 2023
Society for Consumer Psychology -reviewer		Since 2019
Journal of Consumer Research –reviewer		Since 2017
Research Assistants Training Program, NYU Stern		2015-2016
VOLUNTEER EXPERIENCE		
Dogs in the Shade, Israel		2010 - 2014
Co-founder of nonpr	ofit organization	
American Jewish Joint Distribution Committee, Israel		2007 - 2008
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Social leadership Course Instructor

Volunteer and Event Organizer

Jewish Agency, Israel

2005 - 2006